PROGRAM INCLUSION INFORMATION 2023 - 2024









April 1st, 2023 - March 31st, 2024



AYANA Resort Bali

Standard Benefits - All Room Categories

- Welcome drink upon arrival
- Complimentary WiFi access at Public Area and Guest Room
- Reservation at Rock Bar for all in-house guests and priority access is provided*
- Complimentary transportation service to AYANA Resort Bali, AYANA Segara Bali, AYANA Villas Bali, RIMBA by AYANA Bali, Spa and Kubu Beach
- Unlimited use of The Fitness Centre, Steam Room, and Sauna
- Seasonal and local fruits in the room upon arrival
- (*) Terms and condition for Rock Bar Reservation:
 - Applicable for in-house guests only
 - o Reservation can only be made one day in advance after the guest has checked in
 - o Reservation window available on 4 pm 5 pm
 - o Reservation is subject to availability and not honored if Rock Bar is blocked due to a private event
 - O All reservation will be released if the guest does not arrive by the time of reservation
 - o The seating area will be allocated by Rock Bar

Resort View Suite, Ocean View Suite (Standard Benefits Plus)

- Superior Seasonal and local fruits in the room upon arrival
- Flower bath set up in the bathroom upon arrival

Honeymooner Benefits Applicable for All Categories * One Time Only during Entire Stay

- Welcome flower bouquet
- One time Honeymoon Pastry Amenity
- Honeymoon gift

Birthday Benefit Applicable for All Categories * One Time Only during Entire Stay

Birthday Sweets (Advance booking is required upon reservation)



AYANA Segara Bali

Standard Benefits - All Room Categories

- Welcome drink upon arrival
- Complimentary WiFi access at Public Area and Guest Room
- Reservation at Rock Bar for all in-house guests and priority access is provided*
- Complimentary transportation service to AYANA Resort Bali, AYANA Segara Bali, AYANA Villas Bali, RIMBA by AYANA Bali, Spa and Kubu Beach
- Unlimited use of The Fitness Centre, Steam Room, and Sauna
- Seasonal and local fruits in the room upon arrival
- (*) Terms and condition for Rock Bar Reservation:
 - o Applicable for in-house guests only
 - o Reservation can only be made one day in advance after the guest has checked in
 - o Reservation window available on 4 pm 5 pm
 - o Reservation is subject to availability and not honored if Rock Bar is blocked due to a private event
 - O All reservation will be released if the guest does not arrive by the time of reservation
 - o The seating area will be allocated by Rock Bar

Resort View Suite (Standard Benefits Plus)

- Superior Seasonal and local fruits in the room upon arrival
- Flower bath set up in the bathroom upon arrival

Honeymooner Benefits Applicable for All Categories * One Time Only during Entire Stay

- Welcome flower bouquet
- One time Honeymoon Pastry Amenity
- Honeymoon gift

Birthday Benefit Applicable for All Categories * One Time Only during Entire Stay

Birthday Sweets (Advance booking is required upon reservation)



RIMBA Bali by AYANA

Standard Benefits - All Categories

- Welcome drink upon arrival
- Complimentary WiFi access at Public Area and Guest Room
- Reservation at Rock Bar for all in-house guest and priority access is provided*
- Complimentary transportation service to AYANA Resort Bali, AYANA Segara Bali, AYANA Villas Bali, RIMBA by AYANA Bali, Spa and Kubu Beach
- Unlimited use of The Fitness Centre, Steam Room, and Sauna
- Seasonal and local fruits in the room upon arrival
- (*) Terms and condition for Rock Bar Reservation:
 - o Applicable for in-house guests only
 - O Reservation can only be made one day in advance after the guest has checked in
 - Reservation window available on 4 pm 5 pm and after 8 pm periods only
 - o Reservation is subject to availability and not honored if Rock Bar is blocked due to a private event
 - o All reservation will be released if the guest does not arrive by the time of reservation
 - o The seating area will be allocated by Rock Bar

Honeymooner Benefits Applicable for All Categories * One Time Only during Entire Stay

- One time Honeymoon Pastry Amenity
- Honeymoon gift

Birthday Benefit Applicable for All Categories * One Time Only during Entire Stay

• Birthday Sweets (Advance booking is required upon reservation)



AYANA Villas Bali

Standard Benefits - All Categories

- Welcome drink upon arrival
- Complimentary WiFi access at Public Area and Guest Villa
- Complimentary butler service to AYANA Resort Bali, AYANA Segara Bali, AYANA Villas Bali, RIMBA by AYANA Bali, Spa and Kubu Beach
- Unlimited use of The Fitness Centre, Steam Room, and Sauna
- Seasonal and local fruits in the room upon arrival
- Guaranteed reservation for sunset at Rock Bar, Bali's most spectacular venue for sundowners(*)
- Choice of 30-minute Balinese massage or sunrise yoga
- Romantic table set-up with any in-villa dinner order (One-day prior reservation required)
- Flower bath upon arrival
- Buggy service around the resort
- Unlimited golf-putting and tennis
- Personal Assistant service prior to arrival to prepare for your stay
- Complimentary use of our Villa Library along with its selection of books, novels, and magazines
- Complimentary 30 minutes photo session "AYANA Memories" by a professional photographer with complimentary 5 digital photo data (**)

(*) Terms and condition for Rock Bar Reservation:

- o Applicable only for in-house Villa guests only
- o Reservation should be made one day in advance after guest check-in through the butler
- o Reservation should be for 4 pm 5 pm and after 8 pm
- o Reservation is subject to availability and not honored if Rock Bar is blocked due to a private event
- o All reservation will be released if the guest does not arrive by the time of reservation
- o The seating area will be allocated by Rock Bar

(**) Terms and condition for AYANA Memories:

- o Applicable only for in-house Villa guests only
- o Reservation should be made upon check-in at front desk
- o Time slot for a photo session is 30 minutes during 7am 4 pm (Outside of this slot will be applied additional charge)
- o Photo shooting venue is at the guest villa and around walking distance area except outlets and wedding venues
- O Additional photo data purchase will be available with additional charge
- o Extension of shooting time will be available with additional charge

Honeymooner Benefits Applicable for All Categories * One Time Only during Entire Stay

- Welcome flower bouquet
- One time Honeymoon Pastry Amenity
- Honeymoon gift

Birthday Benefit Applicable for All Categories * One Time Only during Entire Stay

• Birthday Sweets (Advance booking is required upon reservation)